

AppStream

Quick Reference Guide



Preamble

AppStream is an Amazon streaming service that simply allows users to access applications that traditionally were accessed on-campus. You can access applications from many devices but may be restricted with resolution sizes. A modern web browser that supports HTML5 is needed (Chrome, Firefox, Safari, Edge). An internet connection with at least 2 Mbps download is also recommended as the minimum for the best performance.

Getting Started

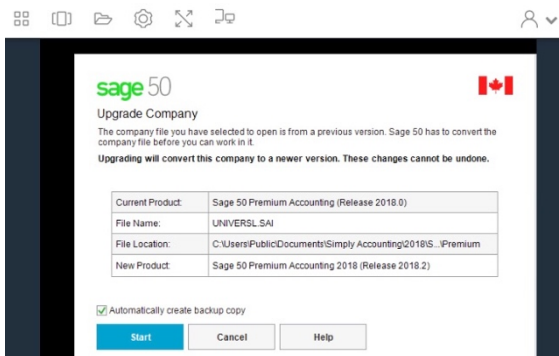
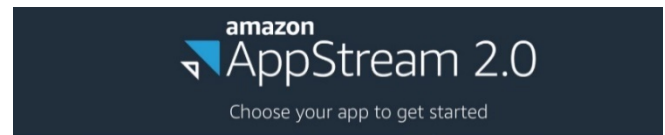
All available applications can be found at: <https://its.humber.ca/appstream>

Faculty of Applied Sciences & Technology Standard Advanced	Faculty of Business Standard
Faculty of Health Sciences & Wellness Standard	Faculty of Liberal Arts & Sciences and Innovative Learning Standard Advanced
Faculty of Social & Community Services Standard	University of Guelph-Humber Standard

1. Click on the link in the Faculty that you belong. For this example, we will select the Standard stack from the Faculty of Business.

2. You will be directed to the Humber login page. Enter your username and password and click **Sign in**.

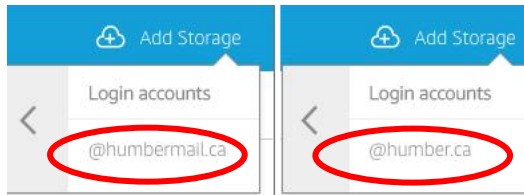
3. All the available applications for that faculty will appear in a menu window. For this example, we will launch the accounting software Sage50. Click on the application name to launch the program. It may take a couple of minutes for some applications to load.



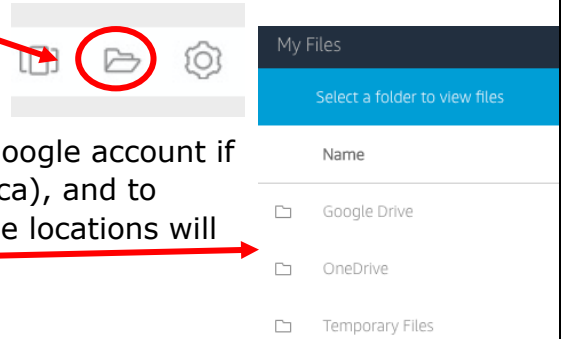
4. The program should launch with the same look and feel as if you were using the software in a Humber computer lab or classroom.

Setting up Storage

The first time you sign into an AppStream stack, you will need to set up your storage. This should only need to be done one time, but if the connection to your storage disappears, you will need to add it again. You can set up either a Google Drive, using your @humbermail.ca email account, or OneDrive, using your @humber.ca email account. It is imperative that you set up your storage as anything saved in the temporary files are destroyed at the end of each session and **CANNOT** be recovered.



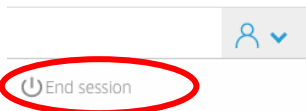
1. Click on the My Files icon in the menu to add storage.
2. Choose what cloud file storage service you wish to connect. You will be directed to authenticate to your Google account if you choose to connect to Google Drive (@humbermail.ca), and to Humber if you connect to OneDrive. Then, your storage locations will be available to use.



NOTE: The Temporary Files can be used as storage for the current session but will be deleted once the session has ended. If you are disconnected after seeing this message, you should still have the content of your temporary files as long as you do not **End Session**. But you are highly encouraged to connect a cloud file storage service to your AppStream, as a precaution.

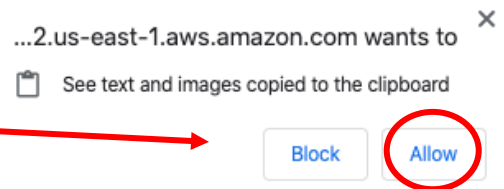
You are about to be disconnected

You are about to be disconnected due to inactivity. Perform an action to prevent being disconnected.
Time until disconnection: 14 seconds

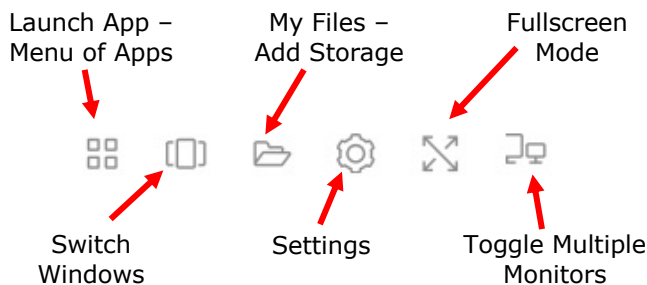


If you log out (End session), all the files in the Temporary Files area **WILL** be deleted and you will **NOT** be able to retrieve them.

NOTE: if you have this pop-up window appear, and you want to have access to the clipboard (to be able to copy and paste with shortcuts), then you must click on **Allow**. It will be asked for every session.



Menu Function



Help & Support

Please contact the I.T. Support Centre if you experience any issues.

☎ 416.675.6622X8888 | 📧 humber.ca/techtalk

✉ SupportCentre@humber.ca

📍 A212 (Lakeshore) or NX210 (North)