

Eduroam

Quick Reference Guide

Preamble

Eduroam is a secure, high-speed, wireless, Internet solution available across all Humber campuses (including Guelph-Humber) for use by Humber and Guelph-Humber student, employee, supplier, and guest Humber accounts. Your Eduroam username is your Humber username with “@humber.ca” tacked to the end.

Example: n12345678@humber.ca

Android Device

1. Ensure your Wi-Fi is turned on for your device
2. Select the ‘**eduroam**’ network
3. Complete the **connection configuration** as follows:
EAP method: **PEAP**
 - a. Identity: enter your Humber username followed by @humber.ca (example n12345678@humber.ca)
 - b. Password: enter your Humber password
 - c. CA certificate: select the option ‘**Don’t validate**’
If your device is not showing the option ‘Don’t validate’
 - a. Select the option ‘System certificates’
 - b. Set the domain to be ‘**humber.org**’
 - c. Leave the field ‘Anonymous identity’ blank
4. Select ‘Connect’

You will now be connected to Eduroam wireless network. You should not need to re-enter your credentials unless your password is changed.

iPhone/iPad Device

1. Ensure your Wi-Fi is turned on for your device
2. Go to ‘**Settings**’ and choose **Wi-Fi**
3. Select the ‘**eduroam**’ network
4. Enter your Humber username followed by @humber.ca (example n12345678@humber.ca)
5. Type in your Humber password
6. Click ‘**Join**’
7. Select ‘Trust’ on the certificate prompt

You will now be connected to Eduroam wireless network. You should not need to re-enter your credentials unless your password is changed.

Google Pixel Device

1. Ensure your Wi-Fi is turned on for your device
2. Select the ‘**eduroam**’ network
3. Complete the **connection configuration** as follows:
 - a. EAP method: **PEAP**
 - b. Phase 2 authentication: MSCHAPV2
 - c. CA certificate: select the option ‘**Use system certificates**’

- d. Online Certificate Status: **Do not verify**
 - e. Domain: humber.org
 - f. Identity: enter your Humber username followed by @humber.ca (example n12345678@humber.ca)
 - g. Password: enter your Humber password
4. Select **'Connect'**

You will now be connected to Eduroam wireless network. You should not need to re-enter your credentials unless your password is changed.

Connecting Eduroam with CAT Tool or GetEduroam App

If connecting with the above steps do not work, you can go to cat.eduroam.org and select the **'Click here to download your eduroam installer'**. Select Humber or Guelph-Humber from the menu. Click on **'eduroam'** to download the Eduroam installer. Run the Eduroam installer. You will need to enter your Humber username followed by @humber.ca and your Humber password. Run the downloaded executable and Eduroam will be installed automatically. If you cannot connect automatically, try setting up the connection manually using the information below.

Or for Android users, you can also go to your Google Play and search for **'geteduroam'** app and install it on your device. Follow the on-screen instructions and you should be connected to the eduroam.

Forget the Eduroam Network

If you lose your connection to Eduroam and need to reconnect, follow these steps to reconnect.

1. Select **Settings**
2. Select **Connections / Networks**
3. Select **Wi-Fi**
4. **'Forget'** the Eduroam connection by doing:

Android Users

- a. Go to the **eduroam network**
- b. Click on the **Settings icon** (a cog / gear)
- c. The click on the **Forget icon** (a bin) at the bottom of the screen

iOS Users

- a. Select **Settings**
- b. Select **Wi-Fi**
- c. Select the **eduroam**
- d. Select **"Forget This Network"**

Google Pixel Users

- a. Go to the **eduroam network**
- b. Click on the **Settings icon** (a cog / gear)
- c. The click on the **Forget icon** (a bin) at the bottom of the screen

5. Wait a few moments, reconnect and re-enter your Humber username@humber.ca and password.

Help & Support

Please contact the I.T. Support Centre if you experience any issues.

Phone: 1 (416) 675-6622 ext. 8888

Web Chat: <https://humber.ca/techtalk>

Campus Location: R140 (Lakeshore) or Tech Zone – H109 (North) or 5th Floor (IGS)