

Accessing Academic Resources for Students

Quick Reference Guide

Getting Started

Some students may occasionally need to access academic resources off-campus. Examples of these student resources are:

- calvin.humber.ca
- munro.humber.ca
- apollo.humber.ca
- mikelake.humber.ca

To securely accomplish this, students will need to use a virtual private network (VPN). To get started, you will need to launch a browser and navigate to: <u>myprojectaccess.humber.ca</u>

Remote access required multi-factor authentication (MFA). It is a process where you are challenged for an additional form of identification, such as a code sent to your phone, before being granted access to log onto a Humber webpage. If you only use a password to authenticate, it leaves the possibility of a hack more likely, as some passwords are not very secure, or can be compromised. Using multi-factor authentication increases the security since it will be harder for a hacker to compromise a password AND a mobile device. You will need to have your account added to the MFA group before you will be able to do the set up. Once you have received notification that you have been added to the group, you can follow the steps before. You will need your computer AND your mobile device. You can get instructions on MFA at <u>Multi-Factor Authentication Quick</u> <u>Reference Guide</u>.

Please Note: The portal (myprojectaccess.humber.ca) supports all modern browsers (Chrome, Edge, etc.) and does not require an on-campus (target) computer to work.

Connecting

Establishing a connection is quick and easy.

- 1) Launch a browser and navigate to: **myprojectaccess.humber.ca** and then log in using your Humber credentials (username@humber.ca and password).
- 2) Whatever method you selected when you set up your MFA, you will automatically receive an alert. Click the **Approve** button to confirm your identity and complete the login process. If you have a different method selected, your alert may be different.
- 3) Proceed with the Accessing VPN Resources instructions.

Accessing VPN Resources

To access VPN:

- 1) Connect to myprojectaccess.humber.ca portal using the defined login procedure.
- 2) After logging in, the Endpoint Inspection window will open. If you have not previously installed the software, click Download and allow the installation of the f5epi_setup.exe file. Once it is finished, select the Start inspection button in the Endpoint Inspection window.



Ensure you do not have a dialogue window open and waiting for your response behind another window. Click **Allow**.



Choose either the first or second option to allow the inspection.



3) Click on the resource Intranet (VPN).



*The Network Access window may open if this is your first time connecting. It looks very similar to the previous step, but you are downloading a different file. Click **Download** and allow the installation of the f5vpn_setup.exe file.

4) When connected, you may see a table with connectivity traffic information and be asked to allow F5 to make changes on your device. Click **Yes**. Ensure you do not close this window by clicking the 'x' in the top-left of the window with connectivity traffic, as that will end your VPN session the same way clicking the 'Disconnect' will end the session.

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5					
Connected					Disconne
Traffic Type	Sent	Compression	Received	Compression	
Network Access					
- Network Tunnel	176.11 KB	0%	329.32 KB	0%	
- Optimized Applications	0 B	0%	0 B	0%	
Total	176.11 KB	0%	329.32 KB	0%	

Not seeing a resource you need? Please contact the I.T. Support Centre to have a controlled resource added to your profile.

IMPORTANT: For security reasons, the portal is set to automatically sever links to Humber after a period of inactivity (approximately 15-20 minutes).

Disconnecting

Be sure to log out after each session. To log out, click the portal's Logout button and then close the browser window.

Help & Support

Please contact the I.T. Support Centre if you experience any issues. Phone: 1 (416) 675-6622 ext. 8888 Web Chat: https://humber.ca/techtalk Campus Location: R140 (Lakeshore) or Tech Zone – H109 (North) or 5th Floor (IGS)